

# Public Works Department

Surveillance Enforcement and Billing  
Sewer Maintenance  
1216 W. Nichols  
Springfield, MO 65802

Phone: 417/864-1923

Fax: 417/864-1918

CITY of  
SPRINGFIELD



Date: 3/15/01 Fax #: 891-4399

To: CHUCK KROEGER

From: R. Lyman

Message: FYI

Pages to follow: 2



Public Works Department  
Sanitary Services Division  
Industrial Pretreatment Section  
Complaint/Report Form

Date 3/14/01

Report From:

- ☐ Citizen  
☐ Public Information Office  
☐ Health Department  
☐ Fire Department  
☐ Mo. Dept. Of Natural Resources

☒ Other JULIE GIMLIN - ENGINEERING

Received By: R. LYMAN

Referred To: MDNR - HEALTH

Date of Incident: 3/14/01

Complainant Information:

Name JULIE GIMLIN

Address ENGINEERING - P.W.

Phone 1939

Directions(if needed):

Responsible Party Information:

Name MIDAS MUFFLER

Address 1237 E. BATTLEFIELD

Phone 883-7340

Possible contamination of: ☐ sanitary sewer ☒ storm drainage ☐ groundwater

☐ surface water Location: NORTH SIDE OF BUILDING -

Other pertinent information: Approx. 10 FT. OF SPILLAGE OF OIL SURROUNDING WHAT WAS DESCRIBED AS A WASTE OIL TANK (ABOVE-GROUND)

Who to contact:

- ☒ Mo. Dept. of Natural Resources 417-891-4300(Regional Office)  
☐ Mo. Dept. of Natural Resources 573-634-2436(Emergencies only)  
☐ Mo. Dept. of Natural Resources 573-751-7929(Response office)  
☐ U.S. Environmental Protection Agency 913-281-0991  
☐ City Fire Department 864-1500  
☐ City Police Department 864-1708  
☐ City Utilities 831-8311

- ☒ City/Greene Co. Health Dept. 864-1664  
☐ City Sewer Cleaning 864-1923  
☐ City Sewer Repair 864-1923  
☐ City Street Division 864-1965  
☐ Chemtrec 1-800-424-9300  
☐ National Response Center 1-800-424-8802  
☐ Other

Details of Incident: SPILLAGE OF OIL AS DESCRIBED ABOVE.  
NOT ASSOCIATED WITH SANITARY SEWER SYSTEM.

Action needed: REFER MDNR RE: WASTE OIL REGULATION.  
REFER TO HEALTH DEPT. FOR INVESTIGATION AS  
STORMWATER POLLUTION.

City of Springfield  
Water Pollution Control Section  
Pollution Complaint/Report Form

Date 11-18-88

Report From:

- ☒ Citizen  
☐ Fire Dept  
☐ Sewer Maintenance  
☐ Other

Received By: Karl Barke, Health Dept.  
Referred To: Gene Pabst & Karen Chandler  
Date of Incident: \_\_\_\_\_

Complainant Information:

Name Anonymous  
Address \_\_\_\_\_  
Phone \_\_\_\_\_  
Directions(if needed) \_\_\_\_\_

Responsible Party Information:

Name Midas Muffler Shop  
Address 1237 E. Battlefield  
Phone 883-7340

Possible contamination of: ☒ soil ☐ groundwater  
☐ surface water what body? \_\_\_\_\_  
☐ other \_\_\_\_\_

Other Pertinent Information \_\_\_\_\_

Who to contact:

- |   |                                       |  |
|---|---------------------------------------|--|
| <input type="checkbox"/> DNR 417-883-4033     | <input type="checkbox"/> Bob Schaefer | <input type="checkbox"/> Sewer Const           |
| <input type="checkbox"/> DNR 314-634-2436     | <input type="checkbox"/> CU 831-8320  | <input type="checkbox"/> Chemtrec 800-424-9300 |
| <input type="checkbox"/> EPA 913-236-3378     | <input type="checkbox"/> Street Dept  | <input type="checkbox"/> DOT                   |
| <input type="checkbox"/> Fire Dept 864-1719   | <input type="checkbox"/> Health Dept  | <input type="checkbox"/> NRC 312-790-5500      |
| <input type="checkbox"/> Police Dept 864-1719 | <input type="checkbox"/> Sewer Maint  | <input type="checkbox"/> Other                 |

Details of Incident: Karl Barke received A complaint about Midas Muffler dumping brake fluid on the ground behind their building.

Action needed: Check out Complaint & take proper Action.

1237 E. Battlefield

TRANSMISSION REPORT

TIME : SEP 29 '92 08:53  
TEL NUMBER : 4178641918  
NAME : SEWER OPERATIONS

NR	DATE	TIME	DURATION	PGS	TO	MODE	STATUS
185	SEP.29	08:49	04 10	07	5517521	G3	OK

OFFICE OF THE OMBUDSMAN  
U.S. ENVIRONMENTAL AGENCY  
MAIL CODE 05-130  
401 "M" STREET, SW  
WASHINGTON, D.C. 20460

CITIZENS' RESPONSE TOLL FREE LINE

COMPLAINT

REFERRED TO REGION VII OMBUDSPERSON CARL Blomgren

NAME OF CALLER: ANONYMOUS

ADDRESS OF CALLER: not given

TELEPHONE NUMBER OF CALLER: not given

NATURE OF COMPLAINT: M-DAS muffler at 1237 E.  
Battlefield, Springfield, MO: dumping anti-freeze  
in toilet on premises

HEADQUARTERS' CONTACT: Bill Richardson 202-260-9361

REFER TO APPROPRIATE REGIONAL PERSON yes

REPLY REQUESTED YES \_\_\_\_\_ NO X

STATE WHERE INCIDENT ORIGINATED: MISSOURI - Aug. 31, 1978

Randy Lyman (FAX) 417-864-1918  
↑ 417 864-1924

Paul Marshall Reference

1237 E. Battlefield  
3

ENVIRONMENTAL PROTECTION AGENCY HEADQUARTERS  
OFFICE OF SOLID WASTE & EMERGENCY RESPONSE

FAX #FTS-260-8929

COMMERCIAL FAX #202-260-8929



FACSIMILE COVER SHEET

Please Type or Print in Black Ink Only

TO:

CARL Blomgren

FAX Number:

913 551-2063

PHONE Number:

Region/Lab/Company:

Region VII OMBUDSMAN

FROM:

BOB KNOX, OMBUDSMAN

Phone:

DATE:

# of pages (include cover sheet):

Aug 31, 1992

2

COMMENTS:

SEE ATTACHED

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY

REGION VII  
726 MINNESOTA AVENUE  
KANSAS CITY, KANSAS 66101

FAX COVER SHEET

TO: Randy Lyman	MAIL CODE:
COMPANY NAME:	
FAX NO.: (417) 864-1918	
CONFIRMATION NO:	
FROM: Carl Blomgren	
PHONE: (913) 551-7680	MAIL CODE: WSTM
DATE: Sept 29, 1992	NUMBER OF PAGES TO INCLUDE THIS COVER SHEET <u>23</u>

COMMENTS

WASTE MANAGEMENT	-	FAX MACHINE NO:	VERIFICATION NO:
SPFD/PSBR		913-551-7063	913-551-7052
RCRA		913-551-7521	913-551-7058



WILLIAM L. WEBSTER  
ATTORNEY GENERAL

ATTORNEY GENERAL OF MISSOURI  
JEFFERSON CITY

September 21, 1992

RECEIVED

DEQ

Reply To:  
SUSAN COURT BLDG.  
P.O. BOX 899  
JEFFERSON CITY, MO 65102

AIR POLLUTION  
CONTROL PGM

OCT 20 1992

Mr. Paul W. Floyd  
1659 N. Patterson, #A  
Springfield, MO 65803

Re: Complaint No. CF-92-20850  
Midas Muffler

Dear Mr. Floyd:

Attorney General William L. Webster has asked me to acknowledge receipt of your information regarding the above.

We appreciate your time and effort in contacting us and acknowledge your assistance in helping us enforce the consumer protection laws of Missouri.

I am taking the liberty of forwarding a copy of this information to the Department of Natural Resources, Division of Environmental Quality, 205 Jefferson St., P.O. Box 176, Jefferson City, MO 65102-0205, as some of the issues contained in your letter may involve their jurisdiction.

Thank you for contacting this office.

Very truly yours,

WILLIAM L. WEBSTER  
Attorney General

Mark A. Flanegin  
Assistant Attorney General

Terry L. Ball  
Investigator  
Consumer Protection Division

ch  
cc: Department of Natural Resources

1237 E. Battlefield (See Complaint Dated 9-21-92, in This File)

Attorney General of Missouri  
CONSUMER COMPLAINT

OCT 20 1992

Information About the Consumer

Your name: Paul W. Floyd

Address: 1659 N. Patterson #A SPD SMO. 65803  
(STREET) (CITY) (STATE) (ZIP)

Home phone: 417-869-5845 Work phone: 501-751-6227

Age: 32

Information About the Company

Company's name: Midas Muffler

Address: 1237 E. Battle Field SE Mo 65804  
(STREET) (CITY) (STATE) (ZIP)

Phone: 417-883-7340

Name of salesperson:

What merchandise or services is your complaint about? Auto Parts Pricing

Was the merchandise or services advertised? ☐ Yes ☒ No

If yes, how was it advertised (i.e., television, newspaper, radio, etc.)? If possible, please give specific name and date of publication.

Information About the Merchandise or Services

Did you buy the merchandise? ☐ Yes ☒ No

Date of purchase:

Amount of purchase:

Method of Payment (check one):

☐ Cash ☐ Check ☐ Credit Card ☐ Time Payments ☐ Other (explain on line below)

### Describe the Transaction

IMPORTANT: Enclose *copies* of all documents relevant to your complaint including advertising material, contracts, warranties, receipts, cancelled checks, etc. Include any false or fraudulent statements made to you, either in writing or verbally. (Provide as much detail as possible. If this complaint involves a vehicle, please indicate the make, year and vehicle identification number.)

Please see Attached Letter.

(Add additional pages if necessary)

### Action You Have Taken

Have you contacted the merchant about the problem? ☐ Yes ☒ No

If so, what is the name of the person you contacted?

Explain what happened when you contacted the merchant:

(Add additional pages if necessary)

**What form of relief are you seeking (i.e. exchange, repair, refund, etc.)?**

none

**Have you contacted any other agency about your complaint?**

☐ Yes ☒ No

If yes, please indicate the name and address of each agency contacted.

**Have you contacted an attorney?**

☐ Yes ☒ No

If yes, please indicate the name and address of the attorney.

**General Information**

Have you been sued regarding this matter? ☐ Yes ☒ No If yes, when?

Have you filed a lawsuit concerning this matter? ☐ Yes ☒ No

May we provide a copy of your complaint and information to other governmental or consumer complaint agencies? ☒ Yes ☐ No

May we provide a copy of your complaint and information to the merchant against whom you are filing this complaint? ☒ Yes ☐ No

Are you willing to testify in a court of law to the facts that you have stated in this complaint?

☒ Yes

☐ No

I Am In the Process of moving. I can be Reached AT 501-751-6777

BY FILING THIS COMPLAINT, I UNDERSTAND THAT THE ATTORNEY GENERAL IS NOT MY PRIVATE ATTORNEY, BUT REPRESENTS THE PUBLIC IN ENFORCING LAWS THAT PROTECT THE PUBLIC FROM FRAUDULENT OR DECEPTIVE TRADE PRACTICES. I AM HEREBY ATTESTING TO THE ACCURACY OF THE STATEMENTS MADE IN THIS COMPLAINT.

Paul W. Floyd

Your signature

8-24-92  
Date

Office of the Attorney General  
Consumer Protection Unit  
Jefferson City, Mo. 65102

Dear Mr. Webster,

I am a former employee of Midas Muffler , 1237 E. Battlefield Springfield, MO. I would like to point out that I left their employ on my own for better employment. The meaning of this letter is to inform you of what I feel is a bad business practice, and a gross misjustice to the public.

To start off , I have worked for them for 2 years . During this time , I have witnessed an empolyee named Chuck Thompson sell customers auto parts they don't need . I have heard him say he needs more money for Christmas and sell an elderly lady brake rotors that are not needed . I have had his estimate returns to find that there was nothing wrong with the parts he estimated as bad . I do not want to sound as if I have a personal vendetta with Chuck . All the employees talk about things they have caught Chuck doing . These are the ones I know personally about . The times I knew of , I brought them to my managers attention. We had 2 managers over the 2 years . Barron Rice was the first. Steve Mitchell is the second . Steve Niewald , the owner , also knew . Each time they figuratively slapped his hands and told him not to do it again .

My second bit of information is that Steve Niewald got word of the Attorney Generals ' investigation of Midas' shops in the Kansas City area . He immediatly called everyone together to tell us about it. He told us to be careful when we price things because the customer may be an investigator. I was lead to believe that if there was a doubt - price list. Two days later, there was a Midas meeting about this subject with the District Manager. I put this in to show there were two different meeting and at the second there was no pricing information talked about.

Which leads me to their pricing practices . An ongoing policy was , if you don't have the part in stock , get your cost from the parts store and times by 2.5 , this gives you resale price . For example : a brake rotor costs Midas \$32.56 , times 2.5 , you sell the rotor for \$81.40 . As of approximately 2 months ago , Steve Niewald told us to start 3.25 times the cost . That would bring the brake rotor to \$105.82 . By contrast , other shops take cost times 2 . Which would be \$65.12 . Quite a difference . Midas' practice , if a customer buys and later finds out the difference , is to refund the difference so there is no formal complaint .

Another practice is that if you get an estimate return that was estimated at a cost reflective to parts in stock, but the parts were no longer there, we were to order the parts from O'Reilly Automotive. We were to then save the boxes. We were to wait until the shipment came in which was usually the next day, and put Midas parts in O'Reillys boxes. They were then sent back to O'Reillys for credit. This was primarily done with brake drums and rotors.

One last point of interest which may or may not pertain to this office . There are 2 brake bath machines and a parts washer machine that contain solvents. When they become dirty and need replacement, the old solvents are flushed down the toilet . The same practice is used in the disposal of extremely filthy antifreeze. Case in point. They have an antifreeze power flush and recycle machine. Recently, in June or July, the machine became stopped up and needed cleaned out. The antifreeze was dumped down the toilet so the clean out could be done. That was approximately 4 to 5 gallons of antifreeze.

Mr. Webster, I hope for the community of Springfield, something can be done to stop this kind of price gouging. As a mechanic, this kind of practice makes it hard for us to maintain a good image and trust in the auto repair industry.

Respectfully,



Paul W. Floyd  
1659 N. Patterson #A  
Springfield, MO 65803  
(417) 869-5845

cc: Mel Hancock

# CITY OF SPRINGFIELD

## Public Works Department

Surveillance Enforcement and Billing  
Sewer Maintenance  
Sanitary Landfill

1216 W. Nichols  
Springfield, MO 65802

PHONE: 417/864-1924

FAX: 417/864-1918



DATE: 9-29-92 FAX #: 913-551-<sup>7521</sup>~~7580~~

TO: Carl Blomgren, U.S. E.P.A.

FROM: Gene Pabst

MESSAGE: Copy of Complaint

Investigation on Midas Muffler, 1237

E. Battleground.

PAGES TO FOLLOW: 6

City of Springfield  
Water Pollution Control Section  
Pollution Complaint/Report Form

Date 9-21-92

Report From:

- ☐ Citizen  
☐ Fire Dept  
☐ Sewer Maintenance

☒ Other DNR - Rick Kuntz

from Attorney General's Office, from An Exemployee of Midas

Complainant Information:

Name

Address

Phone

Directions(if needed)

Received By: Gene Pabst

Referred To:

Date of Incident:

Responsible Party Information:

Name

Address

Phone

Midas Muffler

1237 E. Battlefield

Possible contamination of:

- ☐ soil ☐ groundwater  
☐ surface water what body?  
☒ other Sanitary Sewer

Other Pertinent Information

9-28-92 This office received A call from Carl Blomgren, U.S.E.P.A,

They had received AN ANONYMOUS complaint About Midas

Who to contact:

- |   |                                       |  |
|---|---------------------------------------|--|
| <input type="checkbox"/> DNR 417-883-4033     | <input type="checkbox"/> Bob Schaefer | <input type="checkbox"/> Sewer Const           |
| <input type="checkbox"/> DNR 314-634-2436     | <input type="checkbox"/> CU 831-8320  | <input type="checkbox"/> Chemtrec 800-424-9300 |
| <input type="checkbox"/> EPA 913-236-3378     | <input type="checkbox"/> Street Dept  | <input type="checkbox"/> DOT                   |
| <input type="checkbox"/> Fire Dept 864-1719   | <input type="checkbox"/> Health Dept  | <input type="checkbox"/> NRC 312-790-5500      |
| <input type="checkbox"/> Police Dept 864-1719 | <input type="checkbox"/> Sewer Maint  | <input type="checkbox"/> Other                 |

Details of Incident: An Exemployee of Midas (He was not fired) wrote  
to the Attorney General's Office & complained about Midas' pricing.  
At the end of the letter he stated that Midas dumps the solvents  
from their Brake Bath & Parts Cleaner down the sanitary  
sewer when it gets dirty. He also said they dump anti-freeze  
down the sanitary sewer. Rick does not need  
A reply to this complaint. He is going to tell the Attorney  
Generals office that he referred it to the City of Springfield.

(over)

1237 E. Battlefield

## Investigation Results

ON 9-28-92 (10:30 A.M.) Karen Chandler & I met with Mr. Steve Niewald, President, (Midas Muffler, 1237 E. Battlefield) to discuss recent complaints and to make an inspection. Mr. Niewald told us that as of November 1991, they no longer dump antifreeze down the sanitary sewer. They purchased a recycling system which will reuse the antifreeze after cleaning. We asked Mr. Niewald about the dumping of parts washing solution down the sanitary sewer. Mr. Niewald said that they dump their parts washer about twice a year (approximately 20 gallons each). It is not a solvent that is used in their parts washer. They use KO #513 (KO Mfg, 2720 E. Division, Spfld, MO 65803, 1-417-866-8000) (SEE ATTACHED MATERIAL SAFETY DATA SHEET). This is a "biodegradable" solution. We have no problem with this as long as this discharge meets our local discharge limits. We made an inspection of the garage area. The parts washer is a typical washer that sits on top of a barrel where the solution is pumped from the barrel into a sink like basin. It then drains back into the barrel. We also looked at the antifreeze recycling unit. It is a small unit on wheels that is taken to the vehicle and attached. The antifreeze is filtered, pH is adjusted and additives replaced to bring it back to manufacturers specifications.

Mr. Niewald said that he just recently started to change motor oil in vehicles. He has applied for his Haz. Waste Generator No. He has been in contact with Mr. Chuck Kroeger, Mo. Dept. of Natural Resources. We asked him about the disposal of his oil filters. He said that he drains them for 24 to 48 hrs. and then puts them in his trash dumpster. He asked if that was the proper procedure. We told him we would have Steve Short, with our Solid Waste Division, contact him about the oil filters as well as the filters from his anti-freeze recycler.

Mr. Niewald stated that he thought the complaint was from a former employee. This employee now works for a competitor of Midas. This employee told Mr. Niewald that he was going to report him.

Mr. Niewald was very concerned about doing the right thing and appeared to be more than willing to work with us if we found a problem.

Gene Palst



MUFFLERS • SUSPENSION • BRAKES • A/C • COOLING SYSTEM

STEVEN L. NIEWALD, President  
1237 E. Battlefield  
(Battlefield at National)  
Springfield, Missouri 65804  
(417) 883-0907

9-29-92 Karen Chandler & I went to Midas and left  
a copy of Chapter 30 for Steve Niewald.

# MATERIAL SAFETY DATA SHEET

DATE LAST REVISED 4/12/89

## I. GENERAL INFORMATION

INFORMATION PROVIDED BY .....	KO MANUFACTURING INC. 2720 E. DIVISION SPRINGFIELD, MO 65803 417-866-8000
CHEMICAL NAME & SYNONYMS .....	CHEMICAL BLEND
TRADE NAME .....	KO #513
CHEMICAL FAMILY .....	ALKALINE
FORMULA .....	PROPRIETARY BLEND

## II. PHYSICAL DATA

pH ( 1% SOLTN ).....:	9.5
SPECIFIC GRAVITY .....	1.07
BOILING RANGE .....	212 F
SOLUBILITY IN WATER .....	COMPLETE
PERCENT VOLATILE BY VOLUME.....:	80%
EVAPORATION RATE .....	LESS THAN 1
APPEARANCE & ODOR .....	CLEAR GREEN LIQUID WITH A SPEARMINT ODOR

### III. HAZARDOUS INGREDIENTS

PRINCIPAL HAZARDOUS COMPOUND	PERCENT	THRESHOLD LIMIT VALUE ( UNITS )
ALKYL ARYL POLYETHOXY ALCOHOL 2-BUTOXYETHANOL	LESS THAN 15 LESS THAN 15	NOT EST. (SEVERE EYE IRRITANT) 25 PPM (SKIN)

#### IV. FIRE & EXPLOSION HAZARD DATA

FLASH POINT (TEST METHOD) .....	DOES NOT FLASH
FLAMMABILITY LIMITS UPPER .....	N/A
LOWER .....	N/A
EXTINGUISHING MEDIA .....	N/A
SPECIAL FIRE FIGHTING PROCEDURES:	N/A
FIRE AND EXPLOSION HAZARDS .....	NONE

# MATERIAL SAFETY DATA SHEET

PAGE 2

## V. HEALTH HAZARD DATA

ACGIH THRESHOLD LIMIT VALUE .....	NOT ESTABLISHED FOR MIXTURE
CARCINOGEN - NTP PROGRAM .....	NO
CARCINOGEN - IARC PROGRAM .....	NO
PRIMARY ROUTES OF ENTRY .....	CAUSES SEVERE EYE IRRITATION UPON DIRECT CONTACT. SKIN CONTACT MAY CAUSE IRRITATION AND PROLONGED CONTACT CAN CAUSE ABSORPTION THROUGH THE SKIN IN TOXIC AMOUNTS. INHALATION OF HIGH MIST CONCENTRATION MAY BE IRRITATING. HARMFUL IF SWALLOWED.
EMERGENCY FIRST AID .....	EYES: FLUSH WITH WATER FOR 15 MINUTES AND GET MEDICAL ATTENTION IF IRRITATION PERSISTS. SKIN: FLUSH THOROUGHLY WITH WATER FOR 15 MINUTES. INHALATION: REMOVE TO FRESH AIR. TREAT SYMPTOMATICALLY. INGESTION: DILUTE BY DRINKING 2 LARGE GLASSES OF WATER. CONSULT A PHYSICIAN IMMEDIATELY.

## SECTION 313 SUPPLIER NOTIFICATION

THIS PRODUCT CONTAINS THE FOLLOWING TOXIC CHEMICALS SUBJECT TO THE REPORTING REQUIREMENTS OF SECTION 313 OF THE EMERGENCY PLANNING AND COMMUNITY RIGHT-TO-KNOW ACT OF 1986 AND OF 40CFR372:

CAS #	CHEMICAL NAME	PERCENT BY WEIGHT
111-76-2	2-BUTOXYETHANOL	10.0

THIS INFORMATION MUST BE INCLUDED IN ALL MSDS'S THAT ARE COPIED AND DISTRIBUTED FOR THIS MATERIAL.

## VI. REACTIVITY DATA

STABILITY .....	STABLE
CONDITIONS TO AVOID .....	N/A
MATERIALS TO AVOID .....	STRONG ACIDS
HAZARDOUS POLYMERIZATION .....	WILL NOT OCCUR
CONDITIONS TO AVOID .....	N/A
HAZARDOUS DECOMPOSITION PRODUCTS:	NONE

# MATERIAL SAFETY DATA SHEET

PAGE 3

## VII. ENVIRONMENTAL PROTECTION

SPILL RESPONSE .....

WEAR PROPER PROTECTIVE CLOTHING WHEN HANDLING. DIKE AND CONTAIN SPILLED MATERIAL. COLLECT WITH AN INERT ABSORBENT AND TRANSFER TO A CONTAINER FOR REUSE OR DISPOSAL. FLUSH RESIDUE AWAY WITH LARGE AMOUNTS OF WATER. SMALL SPILLS MAY BE FLUSHED TO A SANITARY SEWER WITH LARGE AMOUNTS OF WATER.

WASTE DISPOSAL METHOD .....

FOLLOW FEDERAL, STATE AND LOCAL REGULATIONS REGARDING HEALTH AND POLLUTION.

## VIII. SPECIAL PROTECTION INFORMATION

EYE PROTECTION .....

CHEMICAL SAFETY GOGGLES

RESPIRATORY PROTECTION .....

NONE REQUIRED UNDER NORMAL USE

SKIN PROTECTION .....

RUBBER, PVC OR NEOPRENE GLOVES

VENTILATION RECOMMENDED .....

GENERAL

OTHER PROTECTION .....

AS NEEDED TO PREVENT SKIN CONTACT

## IX. SPECIAL PRECAUTIONS

PRECAUTIONARY LABELING .....

CAUTION!!! EYE AND SKIN IRRITANT!!!  
AVOID CONTACT WITH EYES, SKIN OR CLOTHING. CAN BE ABSORBED THROUGH THE SKIN IN TOXIC AMOUNTS. WHEN HANDLING, RUBBER GLOVES, SAFETY GLASSES AND APRON ARE RECOMMENDED. IN CASE OF EYE CONTACT, FLUSH WITH WATER FOR 15 MINUTES AND GET MEDICAL ATTENTION IF IRRITATION PERSISTS. IF SWALLOWED, DILUTE BY DRINKING 2 LARGE GLASSES OF WATER AND GET MEDICAL ATTENTION IMMEDIATELY.

OTHER PRECAUTIONS .....

KEEP CONTAINER TIGHTLY CLOSED WHEN NOT IN USE. WASH THOROUGHLY AFTER HANDLING MATERIAL.

SIGNATURE OF PERSON  
RESPONSIBLE FOR DATA

*Phil Padon*